

# Emergency Relief Referral

## MACKAY RESIDENTS

### Community Accommodation Support Agency (CASA)

Cnr Gregory & Alfred Streets, Mackay

Ph: 4951 4299 | Mon - Fri

- Emergency relief money for families relating to tenancy
- When funding is available
- Appointment required
- ID required

### Adracare

85 Milton Street, Mackay

Ph: 4951 1700 | Mon - Fri 9:00am - 4:00pm

- No appointment needed
- Bread available daily, Emergency food parcels only
- Photo identification required for collection

### Mackay Regional Financial Wellbeing Program

George Street Neighbourhood Centre

4 George Street, Mackay

Ph: 4957 2626 | Mon - Fri 8:30am - 3:00pm

- Appointment required
- Photo ID required.

### Mackay Women's Centre

Pregnancy & Parenting Support Program

418 Shakespeare Street, Mackay

Ph: 4953 1788 | Mon - Fri 8:30am - 4:30pm

- Emergency nappies, baby clothes and equipment
- When funding is available

### Anglicare Lowcost Food Assist

14 Wood Street

Mackay Qld 4740

Ph: 4953 3444 | Mon - Fri 10am - 3pm

- No Appointment Required
- Identification and eligibility Cards required
- Non Perishable Food Stuffs available at a small cost

### St Pauls Uniting Church

21 Macalister Street

Ph: 4957 3557 | Open 3 times per week

- Appointment Only
- Bread Available and emergency food hampers

### Salvation Army

Assessment Line—1300 371 288

(Assessment process with a Welfare Officer. )

- Appointment only. Please phone day before.
- Need to provide evidence of financial hardship
- Emergency food vouchers, hamper and other financial assistance.

Any other Service (Furniture/ clothing etc)

48 Gregory Street, Mackay

Phone: 4957 3576

### St Vincent De Paul

Family Assistance Office

Cnr Juliet and Hamlet Street, Mackay

Ph: 4957 6253 | Mon, Wed & Fri 9:00am -

11:45pm

- No appointment required
- Interview process
- Emergency food vouchers and clothing

### New Life

75 Evans Street

Ph: 4953 4400 | Thurs 9:00am - 2.00pm

- Available for purchase \$40.00 food hampers
- Hamper approximately \$150.00 worth of groceries

### Mackay Yamadi Lera Yumi Meta Association Inc

Level 1, 46 Macalister Street

Ph: 4957 8121

- Emergency Relief is available on Thursdays and Fridays between 9am and 12:30pm on each day
- Assistance is offered once a quarter to all members of the community

## NO INTEREST LOAN (NILS) & FINANCIAL COUNSELLOR SERVICE

### Community Accommodation Support Agency (CASA)

Cnr Gregory & Alfred Streets, Mackay

Ph: 4951 4299 | Mon - Fri

### George St Neighbourhood Centre

4 George Street, Mackay

Ph: 4957 2626 | Mon - Fri 8:30am - 3:00pm

## SARINA RESIDENTS

### Sarina Neighbourhood Centre

65 Broad Street

Ph: 4961 9290 | Mon 9:00am - 12:00pm

- Emergency Food Vouchers
- Photo ID required and Income Statement from Centrelink

